

Office Policies

Fees: Payment is due at the time of service. You may pay via credit/debit/HSA cards, cash, check, PayPal for international patients or Venmo. Card charges require an additional service fee. New patient visits are \$250 (60 minutes) and follow-up visits are \$155 (45 minutes). Dr. Renee does not bill insurance directly, but she is happy to give you a superbill that you can submit to your insurance company for direct reimbursement. It is the patient's responsibility to know their insurance coverage for out-of-network providers. If you have questions, give them a call and they will be glad to help.

Cancellation Policy: Please give 48 hours notice before cancelling your appointment. It is quite difficult to fill last minute appointments later than the given time frame. If a cancellation is made with less than 48 hours before your appointment, a fee of \$250 for a new patient appointment or \$155 for a follow-up appointment will be charged.

Online Scheduling: Credit card information is required at the time of booking to hold your appointment time slot. You will not be charged unless there is a cancellation within 48 hours of your appointment.

Contacting Dr. Renee: If you have questions outside of your appointment time, it is encouraged to take notes. Bring these thoughts up at your next visit, so your questions can be answered thoroughly. If you have questions about your current treatment plan or health concerns you have already addressed with her, please feel free to call Dr. Renee at (503) 610-9284. If you have a new health concern, an appointment is necessary to give you the best health and wellness care possible.

Refills: It is best to contact Dr. Renee if you have run out of a supplement, herb, homeopathic, etc. so that she can refill it for you, decide to change it, or pause on it until your next visit. That way, she can be aware of how long you have been on a certain remedy.

Dr. Renee Rosenfeld ND, Lac
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